



# TDP WARRANTY PHOTO GUIDE

Warranty Claim Authorization forms must be submitted online: [www.bwstrailers.com](http://www.bwstrailers.com)

Please contact us with questions or concerns: [warranty@bwstrailers.com](mailto:warranty@bwstrailers.com) • 888.896.5777

## REQUIREMENTS

1. Photos should be between 1MB and 5MB in size to follow for adequate visual representation.
2. Ensure that photos are focused so the problem area can be easily identified and analyzed. Blurry photos will prolong the process and you may be asked to retake and resend.
3. Please ensure the area is clean to avoid any debris interfering in the clarity of the photos.

## PHOTOS TO INCLUDE

One overall photo of the TDP



One photo of the VIN tag, located on front driver's side of the TDP



One picture of the overall area where the issue is occurring



Close-up photos from multiple angles to adequately depict the issue



\*Please note there are no issues in these example photos.